



# COVID-19

## HOSPICE VAUGHAN'S PREVENTION AND PREPARATIONS

### HOSPICE VAUGHAN'S RESPONSE TO COVID-19

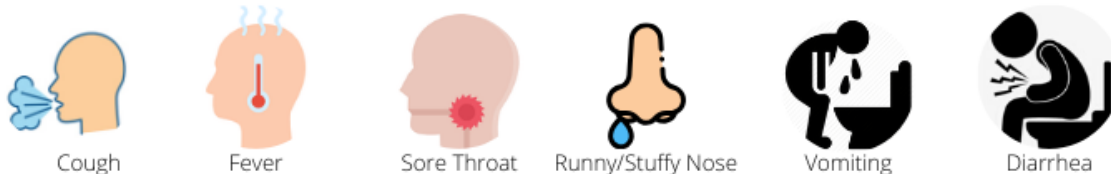
Hospice Vaughan's priority is the health and well-being of our community. We have monitored daily, the development of the COVID-19 pandemic and the recommendations issued by the World Health Organization (WHO) and Center for Disease Control (CDC) along with Public Health Ontario, and our own community health partners.

In response to recent updates, as of Monday, March 16<sup>th</sup>, 2020 Hospice Vaughan will implement changes to our daily operations. We will be limiting traffic inside our facility and outside into the community as a precaution. There will be a temporary hold on all on-site programs and services, and we will be working to offer alternative solutions through telephone or virtual means. Our in-home hospice visiting program will also be impacted as our volunteers and clients well-being is our priority.

We will work daily to support all of our community health partners and our shared clients and will continue to support those in need. Hospice Vaughan staff will connect with our clients and caregivers to arrange alternative supports if required. We will continue to work closely with the Ministry of Health and our provincial Hospice partners to maintain the best level of service and make every effort to triage individual's needs to the appropriate provider.



**If you are experiencing any of the below symptoms we respectfully ask that you do not enter the Hospice Vaughan Facility.**



Please note, effective immediately any and all individuals – staff, volunteers and clients/families, entering the Hospice Vaughan facility at 31 Woodbridge Ave will require screening upon entering. If this is not possible, we will kindly ask you to not enter the building. Should you be experiencing any cold/flu-like symptoms or are unwell, we respectfully ask you to stay home. Also, if you have returned from travel outside of Canada within the last 14 days we request that you self-isolate corresponding to the recommendations of Public Health Canada.

We will continue to provide updates and additional information to keep you informed while also regularly assessing our own operations. Where the health of our clients, team, and community requires, we will take more assertive actions to adjust, limit, or postpone services. If at any point during this challenging time your services become interrupted we apologize and thank you in advance for your understanding.

Should you have any questions please call the main office during office hours – Monday-Friday 9:00AM to 5:30PM or after hours contact Belinda Marchese, Executive Director at: [belinda.marchese@hospicevaughan.com](mailto:belinda.marchese@hospicevaughan.com)  
416-245-2397

**COVID-19 support**

**Contact Telehealth Ontario at 1-866-797-0000 or York Region Public Health at 1 877-464-9675 or visit York Region's website at [www.york.ca/coronavirus](http://www.york.ca/coronavirus)**

**STAY HEALTHY**

Wash your hands with soap and water for at least 20 seconds

Avoid touching your eyes, nose, or mouth

Avoid close contact with people who are sick

Hospice Vaughan | 31 Woodbridge Ave, Woodbridge, Ontario L4L 2S6 Canada

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