



2022-2023
ANNUAL
Report

www.hospicevaughan.com

A Note From Our Leadership



At the time of writing, Hospice Vaughan will have just marked two years since the opening of the Mario and Nick Cortellucci Centre of Excellence for Hospice Palliative Care. In this time, we have expanded from 10 to 12 beds and have had the privilege of caring for over 275 individuals and their families. The nature of our work of course brings much grief and sadness but because we support people to live fully until they die, we also bear witness to a tremendous amount of joy, faith, and beauty. This past year within the walls of our residence we have celebrated anniversaries, birthdays and even our first wedding.

Though our residence may be new we continue to build on our nearly thirty-year legacy of supporting our community with the very best in hospice palliative care through our community programs and services. This past year Hospice Vaughan supported over 600 individuals and their loved ones in their homes and in the community. These programs are a lifeline to those with life-limiting illness by providing them with assistance navigating the health care system, offering one-on-one counselling and group support, participation in our weekly Day Program and complementary therapies and wellness activities such as meditation and yoga.

And finally, it was with our legacy in mind that we reached out to donors and alumni, staff, volunteers, and community partners this past September to gather feedback to inform our new three-year strategic plan. This plan, an overview of which can be found in these pages, builds on our legacy and positions Hospice Vaughan to become a leader in hospice palliative care and to live up to our promise as a centre of excellence.

Whatever your relationship to Hospice Vaughan, we hope you see yourself in this work and in the pages of this report. Your support is vital to ensuring that compassionate hospice palliative care is available to everyone in our community wherever and whenever they may need it. We could not do it without you.

Thank you!

Louie Chiaino, Board Chair
Stephanie Karapita, Executive Director



12

NUMBER
OF BEDS

210

INDIVIDUALS
CARED FOR

85%

PERCENTAGE
OF THOSE
WITH CANCER



Our Residence

In December of 2022 we expanded the Hospice Residence from 10 to 12 residential beds to respond to the growing need in the community. Our incredible staff provide 24 hour compassionate and comprehensive end-of-life care to support individuals and enable their loved ones to focus on what matters most.

2022-23 Highlights:

- 210 individuals and their loved ones welcomed from 18 neighbouring Vaughan communities
- 260 batches of homemade soup made by Patrizia, our in-house food and hospitality coordinator
- Countless moments of joy and celebration, laughter and tears



"The staff and volunteers did everything to ensure that my husband could live out his days with dignity. Thank you."



"My mom was finally getting the proper care she needed from professionals and I was able to just be her daughter and enjoy our time together. I used to hear the word hospice and think 'hospital', now I hear the word hospice and I think 'home'.

I'm forever grateful for being able to spend all those days and nights with her in such a beautiful space."



Community Programs & Services

Our hospice palliative care programs help those facing life-limiting illness to live fully, while supporting their loved ones. Our palliative approach is focused holistically on physical, psychological, social and spiritual care to improve quality of life whether that is weeks, months or years. Hospice palliative care is about ensuring the best quality of life for however long life remains.

Our programs and services are provided to people of all ages, free of charge and include: Palliative Support and In-home Hospice, Grief & Bereavement Supports, Caregiver Support, Child and Youth Support.

2022-23 Highlights:

- 340 Individual Grief Support Sessions
- 306 referrals made to other health services and supports by our Community Navigators
- 185 in-home palliative care clients served across Vaughan and surrounding communities

The support from Hospice Vaughan really helped me during my difficult time. I felt like I was talking to a good friend. I was so grateful for the help.



436

NUMBER OF
CAREGIVERS
SUPPORTED

185

NUMBER OF
PEOPLE SERVED
AT HOME IN THE
COMMUNITY

1

NEW MUSIC
THERAPIST
HIRED



Our Volunteers

We could not do this work without the support of our amazing volunteers. Hospice Vaughan volunteers are a key member of our community interdisciplinary health team and they provide us with support in a variety of roles including:

- Residence & Family Care
- Kitchen & Nutrition
- In-Home Visiting Program
- Adult Grief & Bereavement Support Groups
- Complimentary Therapies
- Special Events & Fundraising
- Board of Directors
- Administrative & In-Office Support and more!

6557

NUMBER OF
VOLUNTEER
HOURS

19

NUMBER OF
LANGUAGES
SPOKEN

13

NUMBER OF
VOLUNTEER
ROLES

120

ACTIVE
VOLUNTEERS

“

*I volunteer because I want to
give more to this world than
I took from it.*

- Julia, Volunteer

”

V♥LUNTEER

The Impact of Philanthropy

With only 40% of our annual operating revenue coming from government sources, Hospice Vaughan relies on the generosity of our community to ensure that we are able to deliver the very best in hospice palliative care.

Each year we invite our community to help raise funds and drive awareness through 3 Signature Events; a Tribute Giving Program, Major Gifts, Foundation Grants, Corporate Donations and Community Hosted Events.

We are grateful for your support and partnership!

2022-23 Highlights:

- **Over \$375,000** net raised through our Gala, Hike and Golf events including over 1500 people in attendance.
- **\$200,000** in Tribute Gifts - donations made in honor of individuals who have died in our residence or in the community.
- **\$35,000** raised through Community Events like the Butterfly Kisses Memorial, Halloween Spooktacular and the Holiday Baskets sale.
- **\$300,000** in Foundation and Grant supports

COMMUNITY
ACTION FUND

FRESH CO





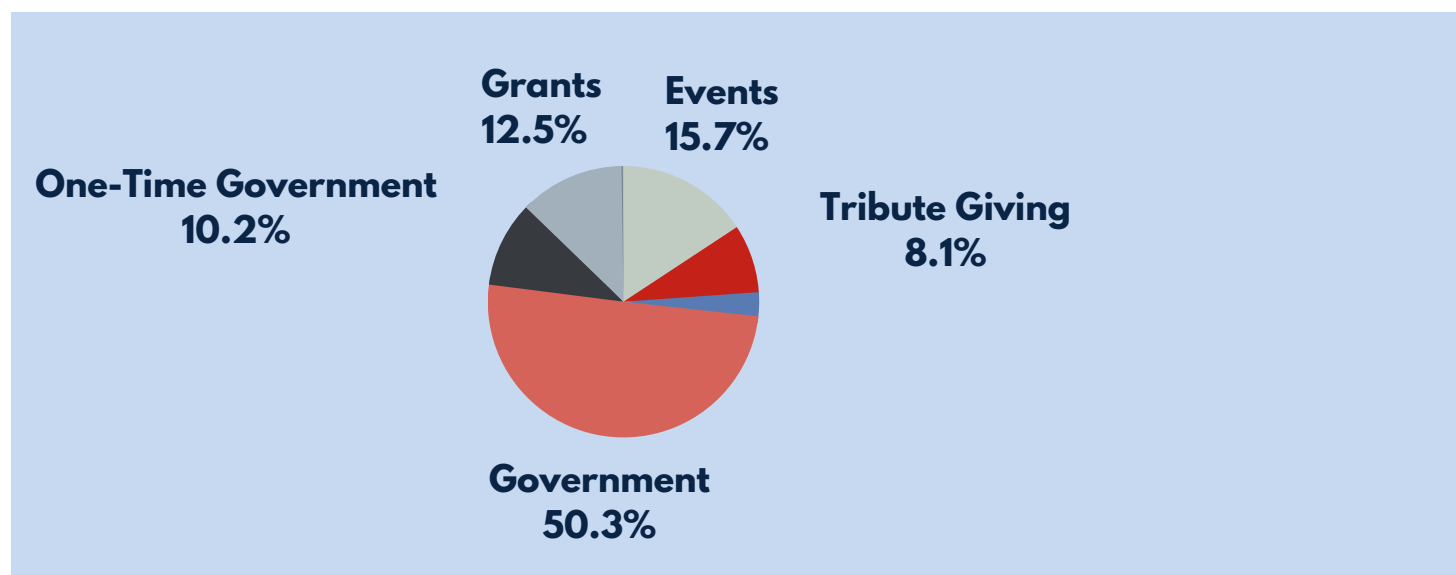
WE SANG SO MANY
CONCERTS TO RAISE DONATIONS
TO HELP YOU TO HELP OTHERS.
THANK YOU!

*The Chunky Monkeys pictured with Lolanda
Masci, Founder of Hospice Vaughan*

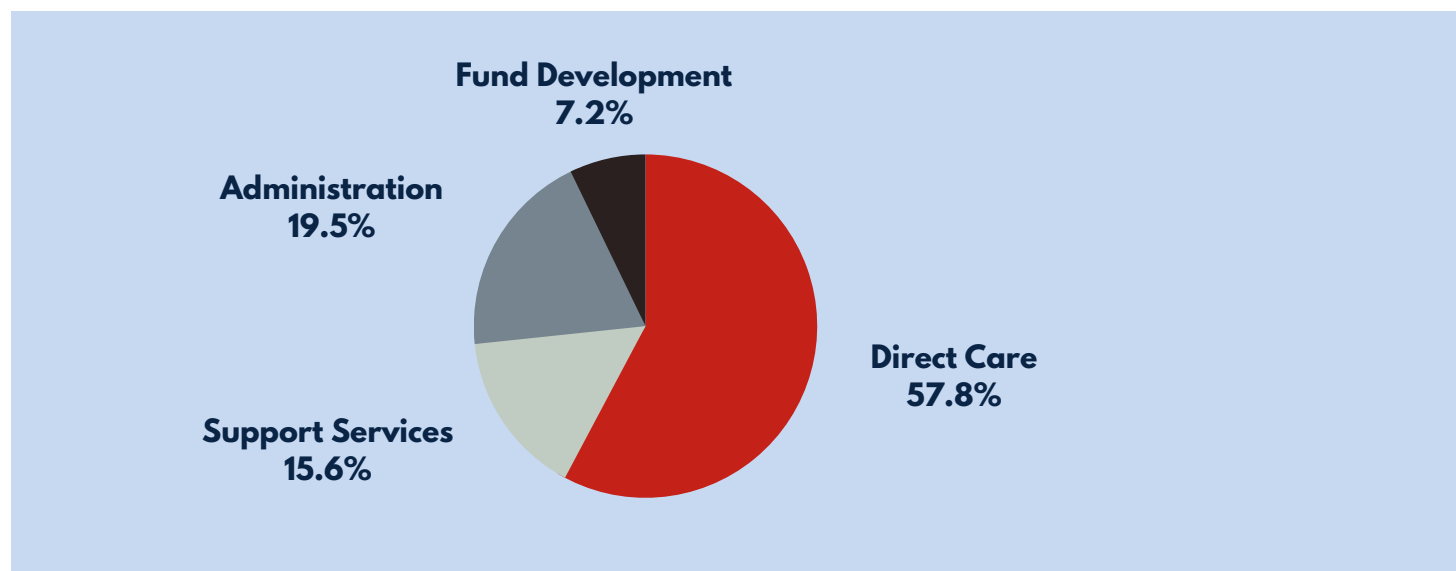
SUMMARY OF REVENUE & EXPENSES

A complete version of our 2022-23 audited financials can be found at www.hospicevaughan.com

Revenue: \$ 2,584,928



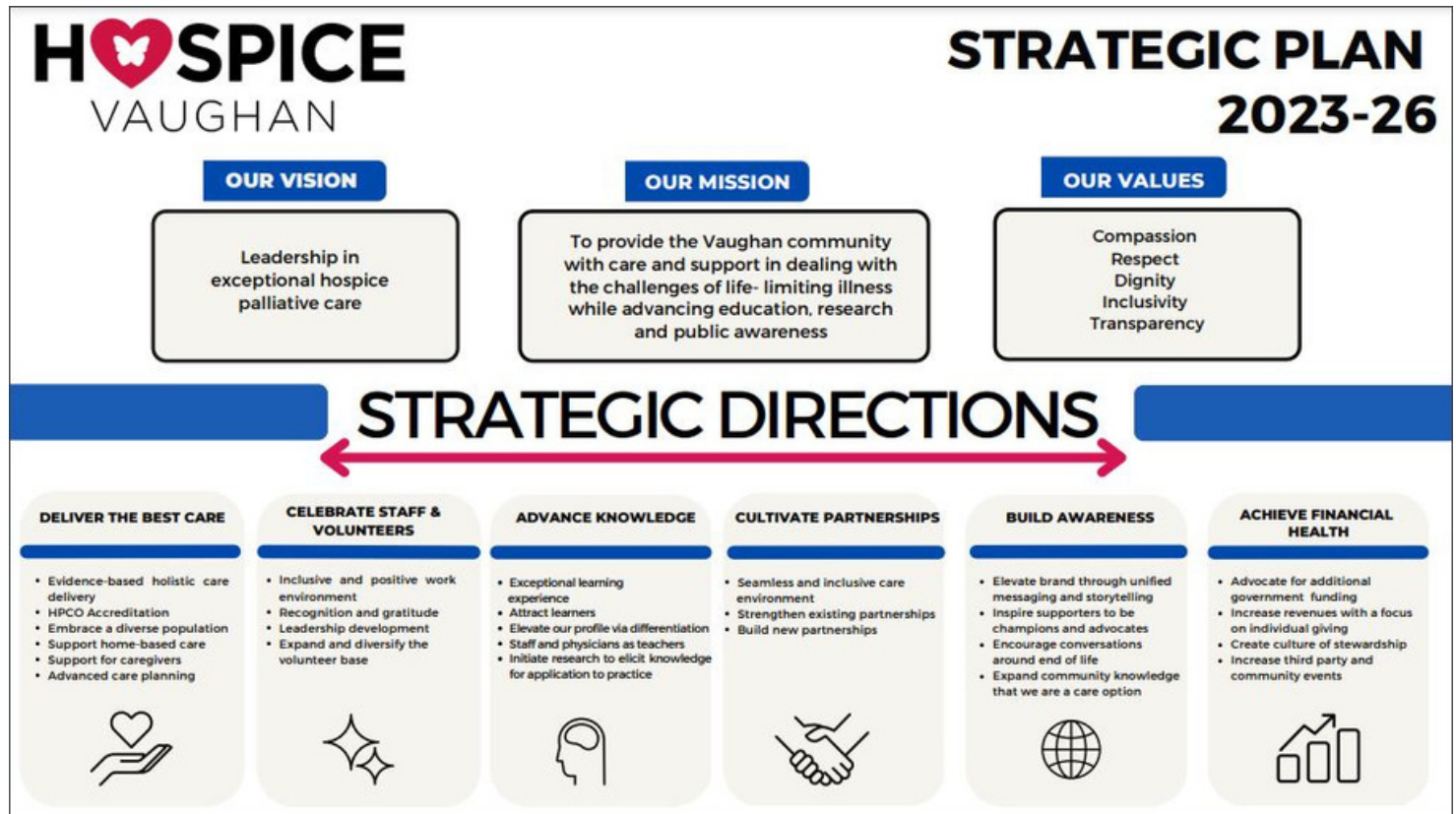
Expenses: \$3,284,007



2023-2026 STRATEGIC PLAN

Hospice Vaughan's new 3-year Strategic Plan sets out a clear course as to how Hospice Vaughan will continue to meet the growing hospice palliative care needs of residents, clients and families and position ourselves as a leader in hospice palliative care. The plan has been built around our Vision, Mission and Values statements to ensure that we stay aligned and focused on the core purpose of Hospice Vaughan.

The plan was developed in consultation with more than 100 staff, physicians, volunteers, donors, alumni and partners, and the knowledge inherent in the organization. We plan to share our progress regularly via newsletters, annual reports, presentations, and regular Executive Director forums for staff, physicians and volunteers.



THANK YOU! 2022-23 Board of Directors:

Louie Chiaino (Chair) Robert Corridore (Vice Chair)
Adriano Tommassino (Treasurer) Vicki Moretti (Secretary)
Directors:

Joe Azzopardi, Eddy Burello, Sue Douglas, Heidi Falch*, Karima Kassam, Teresa Marando, Lisa Rotstein, Gary Sangha

*until March 8th, 2023



CONTACT US

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